

Universal Design Audit Checklist

Design should adapt to people, not the other way around.

AD AS furniture purveyors This Checklist is designed to complete an audit of a design in process or a facility that is already in use. It covers key features of universal design. The Checklist is not designed for use as an audit for accessibility code compliance because it does not cover the level of detail necessary. However, it is useful if an access audit is completed prior to using this Checklist. There are many existing access audit forms that can be used. For compliance with the Americans with Disabilities Act, we recommend using the official ADAAG checklist available from the U.S. Access Board.

This Checklist is a new idea. It is not yet perfected but we think that many people will find it useful. We welcome suggestions and criticisms for developing it further.

For each site or building element in this Checklist, there are three levels of usability defined by the availability of specific features. The first level is defined by basic access code compliance – worth one point. The next level is a higher standard provided by basic access code compliance plus one or more additional features – worth two points. The third level is the highest level of usability. It includes the features in the first two levels plus still additional features – worth 3 points. In other words, all the features must be present to rate 3 points. In some cases, the elements do not have any code requirements so that the first level is not at the code compliance level.

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How to Use this Checklist

To use the Checklist:

- **Step 1** Check all the sections to be included in your evaluation.
- Step 2 Rate the level of usability for each element by checking the appropriate box in each section included. (either 1 point, 2 points, or 3 points.)
- Step 3 Calculate the project score as described below. Remember, to rate 3 points, the element listed must have all the features listed.

How to Score this Checklist

Scores are computed as the percentage of the maximum score possible.

Calculation Steps:

Step 1	Count the number of sections you have rated,	
	enter that number here:	

Step 2 Total the scores of all the sections rated.

Step 3	The maximum possible score is the total in
	Step 1 multiplied by 3

Step 4 UD Audit Score for the Project simply divide total in Step 2 by total for Step 3.

Additional copies of this checklist are available online at www.ap.buffalo.edu/idea

		Access	Points (omit this section if there is only one site access point)
	Score	9	Level of usability Notes
		1	Only one accessible pedestrian access point to the site As per code
		2	More than one pedestrian access point is accessible To serve different directions of access
		3	All primary access points are accessible
		Parking	
	Score	e	Level of usability Notes
		1	Required number of accessible spaces As per code, including van accessible spaces, in each lot, Signs, access aisles and curb ramps where needed.
		2	The route(s) from accessible parking spaces do not pass behind parked vehicles. In addition to above
_		3	Priority parking for different user groups close to entry For example, pregnant women, senior citizens
		Passeng	jer Loading Zones
	Score	e	Level of usability Notes
		1	An accessible loading zone As per code
		2	Loading zone adjacent to a principal entry
		3	Weather protection for passengers waiting at loading zones

	Pathwa	ays
Scor	e	Level of usability Notes
	1	Each site facility and accessible entrance can be reached along an accessible path of travel As per code
	2	All facilities can be reached from a single continuous accessible path system without stairs Rather than separate paths from different access points
	3	Options for access to different facilities and entrances provide benefits for different user groups For example, a short path with stairs as well as a longer path without stairs

	Vertica	Circulation (omit if the site is all on one level and has no ramps)
Scor	e	Level of usability Notes
	1	All levels connected by ramp, lift or elevator As per code
	2	Accessible circulation elements are integrated with the principal route(s) of travel For example, entry and exit for elevator are at the same relative locations as stairs Ramps run in the same direction as the pedestrian paths
	3	All paths of travel, including elevators are well lit and open to visual access Paths of travel are safe and secure

- Amenities (drinking fountains, telephones, garbage receptacles, etc.)
- Score Level of usability
 Notes
- Amenities are accessible
 As per code
- Adjustable or alternative heights provided for amenities
- Amenities are grouped together and conveniently located

	Walking	Surfaces
Score	e	Level of usability Notes
	1	Walking surfaces are all stable, firm, non-slip, and free of dangerous overhanging hazards and unprotected falling hazards As per code
	2	Walking surfaces are well drained
	3	Walking surface textures aid in direction finding activities Tactile domes, guide strips or a distinctive track

Public Restrooms Score Level of usability Notes Accessible doors, circulation clearances, accessories, plumbing 1 fixtures and grab bars Designed per code and maintenance practices keep accessible Fixtures and/or grab bars accommodate a wide range of different needs 2 Adjustable heights for fixtures, options for grab bars and/or space for assisted transfers 3 Potty parity achieved for women's restrooms

	Entry	
Scor	e	Level of usability Notes
	1	Accessible circulation to doorways, sufficient door width and maneuvering clearances, opening force below limits As per code
	2	All entries are accessible Rather than separate paths from different access points
	3	Principal entries have automated doors and on grade access If there is a ramp, it is used by all visitors

Lobby

Score	9	Level of usability Notes
	1	There is enough space for people who need to wait outside the flow of traffic No code requirements (This includes queuing areas at ticket booths)
	2	Seating for people who have to wait
	3	Convenient access to amenities, including restrooms If there is a security barrier, amenities available on both sides

	Receptio	on Area
Scor	e	Level of usability Notes
	1	A directory and wayfinding information are provided in visual as well as tactile or audible form No code requirements (someone available to assist visitors is a viable alternative)
	2	There is seating for people who need to wait
	3	Amenities and restrooms are located close by

	Doorwa	ys
Scor	e	Level of usability Notes
	1	Doorways on accessible routes have sufficient door width and maneuvering clearances, opening force below limits As per code
	2	All doors in building or facility are accessible
	3	Automated doors provided at principal entrances Sliding automated doors are preferable
	Vertical	Circulation (stairs, ramps, elevators, lifts)
Scor	e	Level of usability Notes
	1	All levels connected by accessible ramp, lift or elevator As per code
	2	Accessible vertical circulation is as safe, secure and convenient as stairs
	3	Building or facility has only one level or all ramps, lifts and elevators are integrated fully into the path that everyone follows Entry and exit for elevator is at the same relative locations as for stairs
	Walking	Surfaces
Scor	e	Level of usability Notes
	1	Walking surfaces are all stable, firm, non-slip, and free of dangerous overhanging hazards and unprotected falling hazards As per code
	2	Edges of walking surfaces well defined
	3	Walking surface textures aid in direction finding activities Tactile domes, guide strips or a distinctive track

Amenities (drinking fountains, telephones, garbage receptacles, etc.) Score Level of usability Notes 1 Amenities are along accessible path, have wheelchair clearance space for access and operable parts are within accessible reach limits As per code 2 Amenities are located to the side of the direct path of travel 3 Amenities are grouped together and conveniently located

Restrooms

Scor	e	Level of usability Notes
	1	Accessible doors, circulation clearances, accessories, plumbing fixtures and grab bars Designed per code and maintenance practices keep accessible
	2	Fixtures and/or grab bars accommodate a wide range of different needs Adjustable heights for fixtures, options for grab bars and/or space for assisted transfers
	3	Potty parity achieved for women's restrooms

	Service	Counters
Score	e	Level of usability Notes
	1	All service counters have accessible sections or auxiliary counters As per code
	2	Counter heights are comfortable for a range of statures and for the uses intended For example grid, linear spine, hollow square, hub and spoke
	3	Privacy conditions are similar for all users

Natural Illumination

Score Level of usability
Notes

Adequate natural illumination is provided No code requirements

- Direct and reflected glare is minimized
 External shading devices, light shelves, baffles, tinted glass, etc.
- 3 Occupant control over sunlight provided Blinds, shades, etc.

	Artificia	l Illumination
Scor	9	Level of usability Notes
	1	Lighting controls within reach and operable with a closed fist or open hand, wheelchair clearance for approach As per code
	2	Illumination supports task performance, safety and security
	3	Key features emphasized by higher illumination levels For example, landmarks, signs, stair treads

Acoustics

Scor	e	Level of usability Notes
	1	Audible alarms are detectable over background noise levels As per code
	2	Reverberation (echo) controlled to insure best sound for the activity Optimal reverberation times vary based on function
	3	Background noise controlled to allow conversation and support concentration

	Heating Ventilation and Air Conditions		
Scor	e	Level of usability Notes	
	1	All controls controls within reach and operable with a closed fist or open hand, wheelchair clearance for approach	
	2	All spaces heated and cooled effectively year round	
	3	Controls available to occupants for individualized adjustment	

Communication Systems

	Information and Direction Signs		
Scor	e	Level of usability Notes	
	1	Signs for information and directions have large well proportioned characters, good contrast, easy to read fonts As per code	
	2	Signs in prominent locations, well illuminated and worded effectively	
	3	Pictograms and/or alternative languages included	

	Room Identification Information		
Score	e	Level of usability Notes	
	1	Room identification signs have tactile characters, well proportioned fonts, good contrast, easy to read fonts, Braille, mounted at required height As per code	
	2	Room numbering system is logical and helpful in finding locations	
	3	Talking Sign $^{{f R}}$ or similar technology for key destinations	

Security Systems

Score	Level	of	usability
	Notes		

- Image: Security system

 As per code
- **2 Emergency communication devices in critical locations**
- **3 Building access is monitored directly or through video**

Score Level of usability	
Notes	
Controls within reach and operable with a closed fist or open h wheelchair clearance for approach to controls, warning devices both visual and audible modes As per code	-
 2 Two way emergency communications in all remote areas Without requiring the ability to speak 	
3 Systems direct users toward safe routes during building evacual	ition

Public Address Systems Level of usability Score Notes Assisted listening systems (ALS) are provided 1 As per code 2 Equivalent public information announcements through audible and visual modes For example, public address systems and electronic message boards or monitors 3 Wireless web access to current information

	Telecommunications
Score	Level of usability

	Notes
1	Public telephones are hearing aid compatible, mounted within reach, wheelchair clearance for approach, volume control and TTY access if required As per code
2	TTYs or electrical outlet and shelf are provided at all public telephone locations
	1

3 Telephone system is hearing aid and TTY compatible

Public Information Technology				
Scor	e	Level of usability Notes		
	1	ATMs, ITMs and public Internet access points are within required reach, have wheelchair clearance, operable controls, alternate input/output methods As per code		
	2	Multiple payment methods are possible		
	3	Systems are adaptable to different statures, sensory abilities and languages For example, display angle can be adjusted		

Work Stations

Scor	е	Level of usability Notes
	1	Accessible circulation to all work spaces As per code
	2	Extra space for future accommodations
	3	Options for sitting and standing For example, a sit-stand workstation or a seat for a security guard

Public Assembly

Score	9	Level of usability Notes
	1	Accessible seating area and stages, assistive listening system (ALS), line of sight to activities As per code
	2	Circulation designed to accommodate large volume of traffic
	3	Amenities and restrooms in predictable and obvious locations

Outdoor Recreation

Score		Level of usability Notes
	1	Accessible path of travel to all facilities As per code
	2	Seating for onlookers at all long term attractions For example, playgrounds, tennis courts and playing fields
	3	Protection from excessive sun and sudden rain

Exhibit Spaces

Score		Level of usability Notes
	1	Accessible path of travel, alternative media for all descriptive information and audio-visual presentations, accessible sight lines for all displays, interactive devices within accessible reach ranges and have operable controls
	2	Seating dispersed throughout exhibit
	3	Information in alternative languages for major exhibits

Sleeping Rooms Score Level of usability Notes Accessibility to a minimum number of rooms 1 As per code 2 Additional rooms are accessible or adaptable for a wide range of needs 3 All rooms are accessible or adaptable for a wide range of needs

Additional Notes: