

**APPENDIX 3: SANITATION PHOTO DIARY - A SELECTION OF PHOTOGRAPHS TAKEN DURING THE COLLECTION OF DATA**



A child defecating in the open in the immediate vicinity of a shared toilet facility. Children are not encouraged to use the toilets as they tend to foul the toilets unless they are accompanied by an adult. It is a common belief that children's faeces is less dangerous than that of an adult's.



A home-made public urinal in Phola Park



The use of newspaper is one of the major causes of blockages in flush and pour flush toilets





Common practice for the disposal of greywater and the emptying of the nightsoil buckets



Greywater is either thrown down the toilet, discarded outside or poured into the stormwater drains. Some households empty their nightsoil buckets into plastic shopping bags known as “checkers” and toss them with the rest of the solid waste. Others empty the nightsoil buckets directly onto the solid waste piles.







The disposal of the nightsoil into stormwater drains is an environmental health hazard.





Focus Group discussions were held with key stakeholders to discuss the unbundling of tasks for the O&M of the Khayelitsha Ablution Blocks



## The COCT Water Services Informal Settlements Maintenance Crews



The Maintenance Crews are briefed each morning before they go out to site. Each Maintenance Crew needs to stop off at the Municipal Store to collect spares and materials before they go to site.





The Maintenance Crews face many challenges and hazards each day. A member of the team has to use bolt cutters to open a locked toilet so that they can conduct repairs. A member of the public has defecated in a toilet cubicle that is about to have the toilet bowl replaced by the maintenance crew.







A member of the maintenance crew unblocks a drain. A task that is best suited someone from the community so that when blockages occur, they can be dealt with immediately, rather than having to wait for the maintenance crews to do it.



Shared ablution blocks in the Delft TRA are managed by an SMME contractor



Locally based cleaners are issued with protective clothing and equipment for the cleaning of the ablution blocks.



Awareness promotion on the proper use of toilets is essential for successfully maintained public facilities. It requires an integrated approach that uses a variety of methods to convey and reinforce the message.

