

APPENDIX 5: SAMPLE SURVEY FORM

SITE: _____
 DATE: _____

	Yes or No.	YES or NO
1	People use the toilets each time they want to relieve themselves during the <u>day</u> . (That is, every-time they need to use the toilet.) People will always use the toilets, even if they are in a really bad condition	
2	.At night, people use a "bucket" in their homes	

Comments

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3. Do you use a "bucket" at home? YES NO
4. If yes, how many people use the bucket at your home?
5. Where do you empty your bucket?

6. How far away from your home do you empty your bucket? (How long does it take?)

1 min away	5 min away	15 min away	more than 30 min away
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7. How often do you empty your bucket?

when it is full	1 per day	2 per day	after every use
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8. Who is responsible for emptying the bucket all the time?

User	Mother	Father	Child	Other
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	Mother	Father	Child	Other
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Who else helps to empty the buckets?

9. Where do you store your bucket?

YES	NO
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10. Does your bucket have a lid?

Operation and maintenance

- 11. When did the municipality install the shared toilets in your community?
- 12. Did the City of Cape Town explain to the end users how to use the toilets? Yes or No
- 13. Did the City of Cape Town explain to the end user who is responsible for looking after the toilets? That is, keeping them clean inside. Yes or No
- 14. How did the City of Cape Town inform you how to look after the toilets?
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- 15. Is there a problem with vandalism? Yes or No Who repairs the damage caused by the vandalism.
.....
- 16. Do the toilets get damaged? Yes or No. Who fixes them?
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- 17. Do the toilets get blocked? Yes or No. Who unblocks them?
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- 18. Are the toilets locked? Yes or No
- 19. If yes, how do you get access to use the toilets?
- 20. Are the toilets kept clean? Yes or No Who cleans the inside of the toilets?
- 21. What gets done to clean the toilets?
- 22. What do you do if you need to go and the toilet is filthy?

Fears

23. Do you have any fears or concerns for the members of your family using the toilets in the condition that they are in? Explain your reasons.

24. What do you tell your family if the toilets are filthy?

Improvements

25. What do you think needs to be done to improve the sanitation conditions in your community? Be realistic! The government is unable to give everyone their own toilets.