

APPENDIX 7: SANITATION PROBLEM ANALYSIS SUMMARY

Summary Table of Sanitation Problem Analysis from selected CRA Sites

	MASIPHUMELELE	DOORNBACH	PHOLA PARK	WALLACEDENE	KHAYELITSHA
Sanitation Technology	Pour-Flush and chemical	Chemical Toilets	Pour-Flush	Chemical Toilets, Container Toilets, Flush Toilets	Container toilets
Risks and hazards	Blocked toilets Dirty toilets Flies	Dirty and un-safe toilets Too few toilets Locked toilets Unattended children	Blocked toilets Use of newspaper Too few toilets Use of toilets that are out of order	Dirty toilets Too few toilets Blocked toilets Vandalism	Dirty toilets Lack of toilets
Causes	Blockages: Use of newspaper Dump solid waste into toilet No maintenance <u>Dirty toilets:</u> No one responsible for cleaning Locked toilets results in over use of unlocked toilets <u>Flies</u> Lack of cleaning around toilets People	<u>Dirty and un-safe toilets:</u> <u>Unattended children</u> Misuse and foul toilets.	<u>Dirty toilets</u> Used because people have no choice. People are scared to cross the railway line. Poor maintenance from the municipality Municipality takes too long to fix problems Municipality does not come to fix problems No monitoring <u>Too few toilets</u> The population of Phola Park is increasing. There are no toilets in the middle section. There are only toilets on the edge.	Blocked toilets People use big pieces of newspaper instead of toilet paper People throw food and other solids into the toilets <u>Too few toilets</u> The municipality has not provided enough toilets for everyone. Large numbers of people share one toilet <u>Vandalism / theft</u>	<u>Dirty toilets</u> No one is responsible for maintenance. No one repairs the damages Toilets are always blocked because people use hard paper and throw <u>Too few toilets</u> Municipality has not provided toilets for everyone <u>Locked toilets</u> The toilets are kept locked so that they can be kept clean. As a result, not everyone has access to a toilet and they therefore relieve themselves outside.

	MASIPHUMELELE	DOORNBACH	PHOLA PARK	WALLACEDENE	KHAYELITSHA
Recommendations for improvements	<p>Users to buy toilet paper and stop using newspaper</p> <p>Municipality to employ cleaners. One person must be responsible for cleaning the toilets</p> <p>Training and education to make people aware of how to keep the toilets clean and unblocked.</p> <p>Posters on proper toilet use should be pasted on walls of toilets.</p> <p>More toilets to be provided</p> <p>Each household must have their own toilet</p> <p>If toilets to be locked, more keys must be made available.</p>	<p>The contractor must keep the toilets clean</p> <p>Training and education must be provided by the municipality to explain to people how to keep the toilets clean and unblocked.</p> <p>Municipality must provide more toilets</p> <p>Toilets must be close to houses for easy access</p> <p>Municipality must provide the emergency level of sanitation as promised.</p> <p>Children must be accompanied when they go to the toilet</p>	<p>Users to stop using newspaper.</p> <p>Municipality to provide maintenance to fix toilets</p> <p>Chemicals must be supplied to clean up toilets</p> <p>Community risk monitors to check the toilets everyday.</p> <p>Teach the community about cleanliness</p> <p>Municipality must provide more toilets</p> <p>The Pour-flush system to be changed.</p> <p>Street committee to enforce laws</p>	<p>People take useful parts of the toilets and it becomes difficult for the users to properly use the toilets</p> <p>The contractor must keep the toilets clean</p> <p>Municipality must employ plumbers to repair the toilets</p> <p>Monitors should be employed</p> <p>The municipality should provide training and education to make people aware of how to keep the toilets clean and unblocked</p> <p>Municipality should provide more toilets</p> <p>Municipality should implement the policy of providing 1 toilet per 5 households.</p>	<p>Monitors to be employed to monitor the cleaning done by contractor</p> <p>People need to be educated on how to use the toilets properly.</p> <p>Municipality should provide more toilets</p> <p>The toilets should be close to the houses so that people can easily access the toilets.</p>